



Travel Watch Neighbourhood Policing (Working with the community)

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Areas to be covered

- Geographic area and stations
- Main crime types
- Where we were, structure and policing
- Where we are now
- Where we want to be

Area Map

North West area map



Crime Statistics 2009/2010

- Total crimes 9815 (-2.7%) 46% Detection rate
- | | 2009/10 | 2010/11 | |
|-------------------------------|---------|---------|----------|
| • Theft of Passenger Property | 199 | 156 | - 21.6% |
| • Line of Route Offences | 470 | 401 | - 14.7% |
| • Violence Against Person | 140 | 107 | - 23.6% |
| • Criminal Damage | 87 | 73 | - 16.1% |
| • Drug Offences | 72 | 153 | + 112.5% |
| • Less serious fraud offences | 150 | 343 | +128.7% |

Safer Station Safer Journey

- Expansion of neighbourhood policing concept (Force Pilot)
- Introduce ethos of NP to all stations
 - PACT meetings
 - Priorities
 - KIN
 - Areas of responsibility
 - Problem Solving

Position Before Project

- Established Teams
 - Southport - Sergeant & 6 PCs & 2 PCSOs
 - Manchester – Sergeant & 4 PCs & 4 PCSOs
 - Wirral – Sergeant & 2 PCs & 4 PCSOs

 - Total of 38 Sergeants, 207 PC's & 38PCSO's

Current Position

- 16 teams across area
- Teams focussed to cover peak demand
- Dedicated staff with identified lines of responsibility
- Across the area now have 119 Staff to NP
- 14 Sergeants (37%) 67 PCs (33%) & 38 PCSOs (100%)

Work Ongoing (Policing Plan)

- Passenger confidence
- Increase % of passengers who feel secure at 6 identified stations
 - Blackpool North
 - Bolton
 - Warrington
 - Seaforth
 - Birkenhead
 - Heald Green

Level Crossings

- Implement jointly agreed problem solving plans with Network Rail at least 6 high risk crossings
- Martins Lane
- Elm Grove
- Barthomley
- Carlton Lane
- Shaws Lane
- Braystones

Anti Social Behaviour

- Increase the number of offenders detected for anti-social behaviour offences committed between 8pm and 2am by at least 20%
- Fear of crime is most impacted by acts of disorder, drunkenness & intimidation
- BTP committed to reducing fear of crime

Problem Solving

- Successfully complete at least 25 problem solving plans
- deliver at least 5 problem solving plans targeting problematic train services & routes
- In all a minimum total of 42 PSP's

Going Forward

- Develop citizen forum
- Merge NP & rail user groups
- 405 stations with dedicated responsibility
- Ongoing problem solving with partners
- Developing volunteers across area (force pilot)
- UCLAN & Special Constabulary (force pilot)
- 16 Internet sites advertising NPT

Citizen Focus

- Looking to increase customer satisfaction & public confidence
- Postcard initiative
- Dissatisfaction leaflets
- Newsletter updates
 - You said you wanted this we have done this

Public Confidence

- How do we measure it
- Benchmark what we have now
- Quality of service (88%)

Partnership with industry

- Work with TOCS
 - Joint training on NP/Problem solving
 - SO15 input to TOCs re Contest Strategy (force pilot)
 - Joint problem solving- yellow card scheme
 - Beachsafe initiative
 - Reclaim (NIAG involvement)
 - Cuppa with a copper
 - Your choice

Any Questions?